

Draft Survey -

What we do not know and need to find out in more detail?

- 1. The type of respondent to the survey.**
 - a.) If a resident, then to seek demographic information.** (Prescribed lists for both 1 and 1a.)
- 2. What in your view or experience can lead to housing problems and homelessness** (Ranking a prescribed list from 1-5 of most important or likely factors and free text option if other.)
- 3. Are there any barriers or issues residents face with accessing early Council or other agency advice and support?** (Prescribed list and free text option if other.)
- 4. Where have you received a good service, or if needed would you likely approach for housing advice personally or on behalf of someone you know?** (Prescribed list and free text option if other.)
- 5. We are considering the following 5 priorities for our strategy to reach our overall aim -**

To work to end homelessness through the delivery of timely, effective and collaborative support which enables Southwark residents to address their housing insecurity:

- **Prioritise Homelessness Prevention** – *Using a data-led and joined up approach to prevent homelessness and sustain existing accommodation arrangements where possible.*
- **Deliver High Quality Advice & Support** – *Ensuring high quality, tailored, trauma-informed, effective advice and support is delivered promptly to address the diverse needs of our residents.*
- **Work to End Rough Sleeping** – *Expanding Southwark’s off the street provision for rough sleepers and those with complex needs, prioritising Housing First, and working with partners to address the causes of rough sleeping.*

- **Quality Outcomes Through Housing Provision** – *Making best use of accommodation available that meet the needs of our residents, supports their health and wellbeing, and continue to drive up standards.*
- **Tackling Systemic Housing Insecurity** - *Working with partners to address the wider determinants of housing insecurity including through advocacy, and empowering residents to make informed decisions in resolving their housing issues. (we can re-word these to make plainer language.)*

To what extent do you agree or disagree with our priorities set out? (List against options of strongly agree through to strongly disagree.)

5. **What could Southwark and our partner agencies do further, to help reduce housing insecurity and prevent homelessness in the borough?** (Prescribed list and free text option if other.)

Draft Survey - Outline

1. The type of respondent to the survey.

To help us understand the feedback you are giving us, it will help us to know who is responding.

Are you responding as: (please tick only one option)

- A Southwark resident.
- Someone who works in Southwark.
- A business representative based in Southwark.
- Representing a private registered provider of housing (e.g. a Housing Association)
- Representing a voluntary or community organisation.
- Representing a public sector organisation.
- Other – If other, please say below.

Free text up to 100 characters.

If a Southwark resident or someone who works in Southwark:

Please tell us:

Your gender –

- Male
- Female
- Other
- Prefer not to say

Your gender identity-

- Same as at birth
- Not the same as at birth

Your age –

- Under 25 years old
- 25-34 years
- 35-44 years
- 45-54 years
- 55+ years
- Prefer not to say

Do you consider yourself disabled under the Equality Act (2010)?

- Yes
- No
- Prefer not to say

Your Ethnicity –

- White British / White Other
- Black/ Black British/ Black Other
- Asian/Asian British/ Asian Other
- Other Ethnic Group
- Prefer not to say

2. Exploring experiences and causes of housing insecurity in the borough.

Do you have experience of homelessness/rough sleeping or have been at risk of homelessness –

- Yes
- No

Do you know who to contact if you need help with housing issues?

- Yes
- No

Have you needed help with your housing issues and struggled to get advice and support?

- Yes
- No

If you have accessed support, which service did you contact?

Free text up to 100 characters.

What do you think could be changed to improve access to services for our residents?

Free text up to 100 characters.

What do you think are the main reasons for housing problems facing our residents and communities currently? Please rank in order 1-5

- Welfare reforms

- Lack of access to support services from the Council
- Lack of access to support services in the borough
- Lack of employment and training
- Health and wellbeing needs
- Lack of affordable housing
- Lack of secure housing options
- Lack of suitable accommodation
- Relationship breakdown (family and friends)
- Other

Free text up to 100 characters.

3. Are there any barriers or issues residents face with accessing early Council or other agency advice and support? Please select all that you think apply and/or tell us further below:

- Lack of awareness of help available
- Cannot access support in person
- Services have high wait times for access to help & advice
- Prior negative experience when accessing support
- Lack of appropriate support
- Support needs aren't met
- Language barriers
- Other

Free text up to 100 characters.

4. Where have you received a good service, or if needed would you likely approach, for housing advice personally or on behalf of someone you know?

- Southwark Housing Solutions
- Other Southwark Council services
- Job Centre Plus
- Shelter’s online advice
- Southwark Law Centre
- Citizens Advice Southwark
- Food bank
- Other

Free text up to 100 characters.

5. We are considering the following 5 priorities for our strategy to reach our overall aim -

To work to end homelessness through the delivery of timely, effective and collaborative support which enables Southwark residents to address their housing insecurity

To what extent do you agree or disagree with each our priorities set out?

<p>- Prioritise Homelessness Prevention – <i>Using a data-led and joined up approach to prevent homelessness and sustain existing accommodation arrangements where possible.</i></p>	<p>Strongly agree Agree Neither / don’t know Disagree Strongly Disagree</p>
<p>- Deliver High Quality Advice & Support – <i>Ensuring high quality, tailored, trauma-informed, effective advice and support is delivered promptly to address the diverse needs of our residents.</i></p>	<p>Strongly agree Agree Neither / don’t know Disagree</p>

	Strongly Disagree
- Work to End Rough Sleeping – <i>Expanding Southwark’s off the street provision for rough sleepers and those with complex needs, prioritising Housing First, and working with partners to address the causes of rough sleeping.</i>	Strongly agree Agree Neither / don’t know Disagree Strongly Disagree
- Quality Outcomes Through Housing Provision – <i>Making best use of accommodation available that meet the needs of our residents, supports their health and wellbeing, and continue to drive up standards.</i>	Strongly agree Agree Neither / don’t know Disagree Strongly Disagree
- Tackling Systemic Housing Insecurity - <i>Working with partners to address the wider determinants of housing insecurity including through advocacy, and empowering residents to make informed decisions in resolving their housing issues. (we can re-word these to make plainer language.)</i>	Strongly agree Agree Neither / don’t know Disagree Strongly Disagree

6. What could Southwark and our partner agencies do further, to help reduce housing insecurity and prevent homelessness in the borough?

Free text up to 100 characters.

